
A photograph of a white electric car parked at a Webasto charging station. The car is positioned in front of a modern building with grey vertical slat siding and a concrete wall. A black charging station is mounted on the wall to the right of the car. The car's license plate is STA W 3332. A semi-transparent white box is overlaid on the image, containing the title text.

Webasto ChargeConnect App Quick Start Guide - EN

Quicklinks – How to Use the Webasto ChargeConnect App

- 1 Download Webasto ChargeConnect
 - 2 Registration
 - 3 Add Charging Station
 - 4 Chargers
 - 5 Keeping an Overview
 - 6 Adding Authorization-Tags
 - 7 Charging Sessions
- 

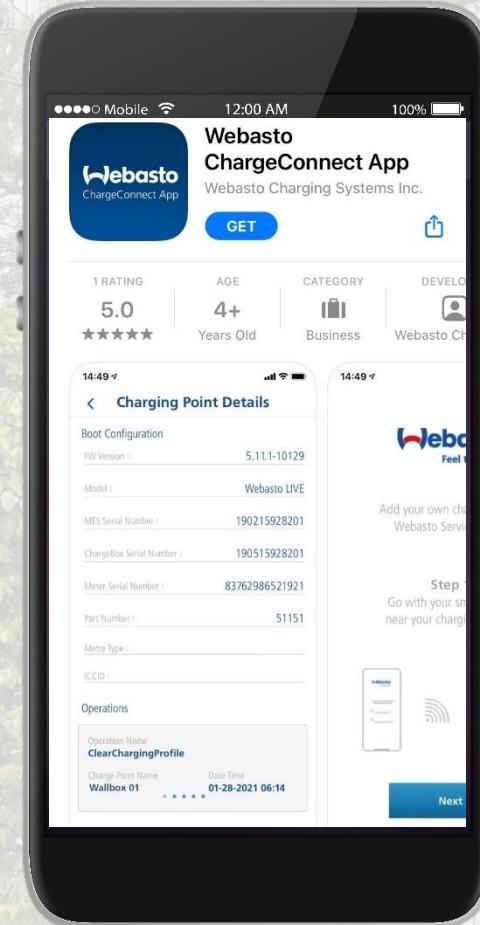
Step 1 – Download Webasto ChargeConnect App



Open the App Store and search for „Webasto ChargeConnect App“.

Select the app and download it to your smartphone.

Once this step is complete, open the app and start the setup.



Click here to start the guide.



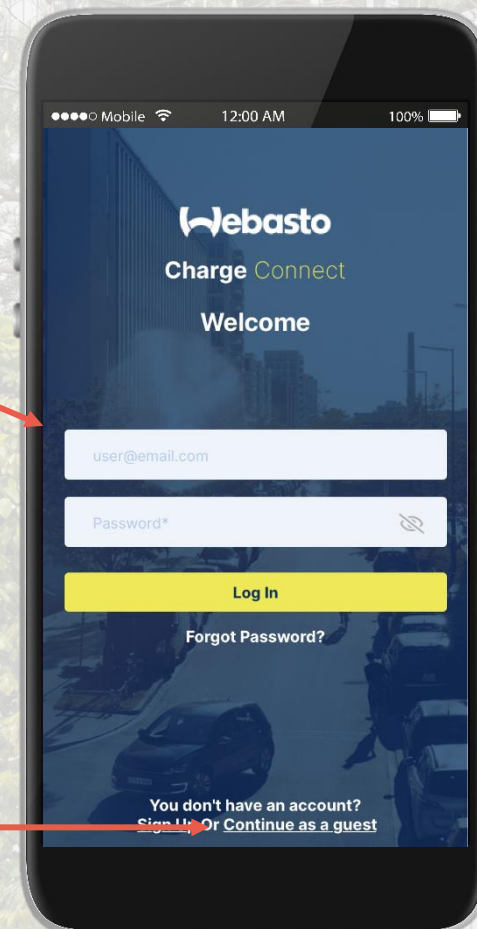
Step 2 – Registration

You are **already registered** at Webasto ChargeConnect? Enter your login data and start right away!

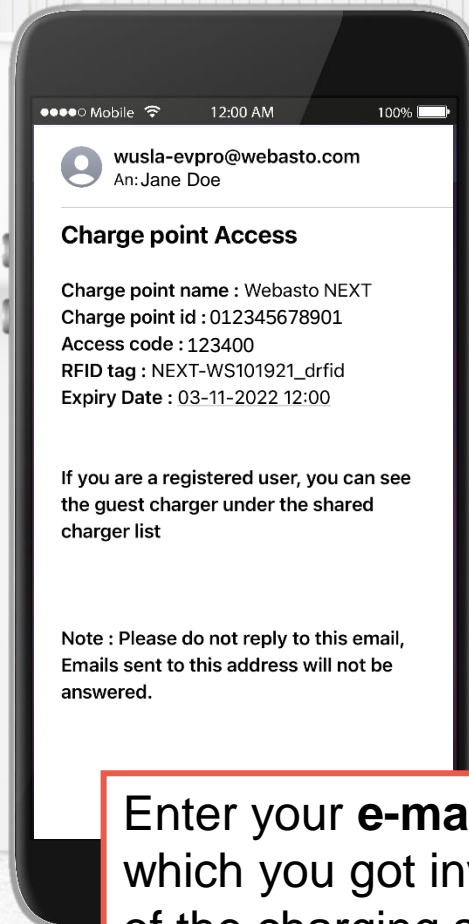


Click here to add your charging station.

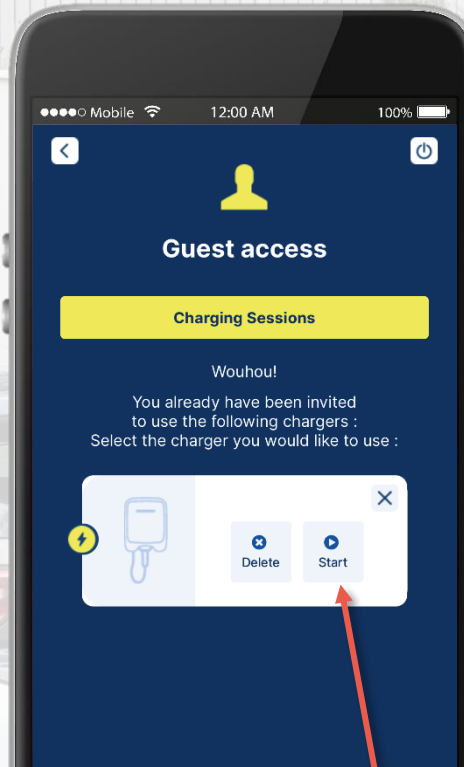
Only a **guest** at the Webasto Wallbox? Continue [here](#).



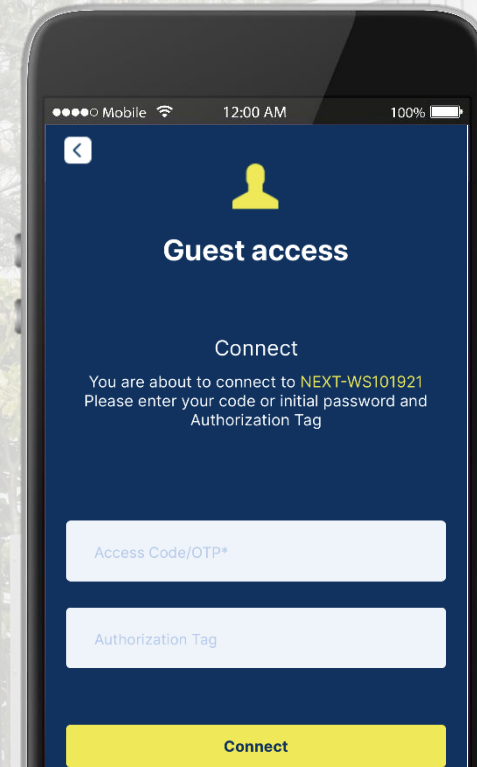
Step 2 – Guest User



Enter your **e-mail address** on which you got invited by the owner of the charging station.



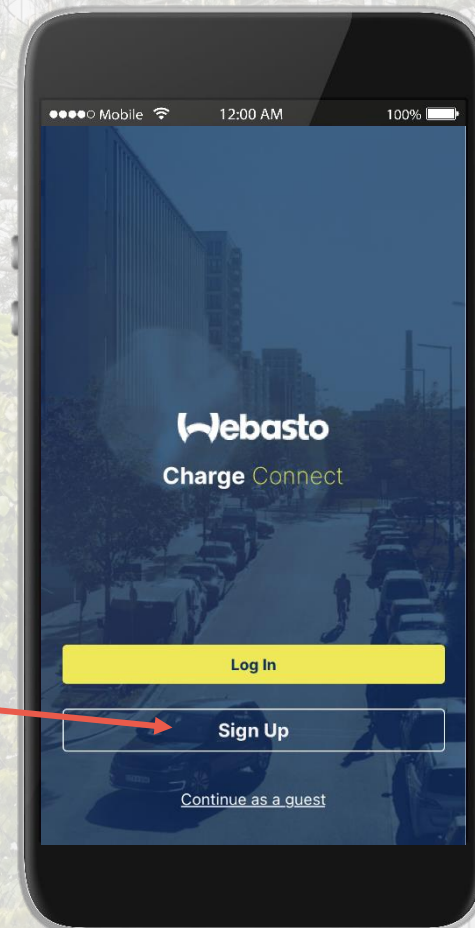
Click on the **three dots** in the right corner and choose “Start”. Afterwards enter the **access code** and **Authorization Tag** which were sent to you.

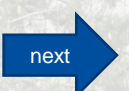




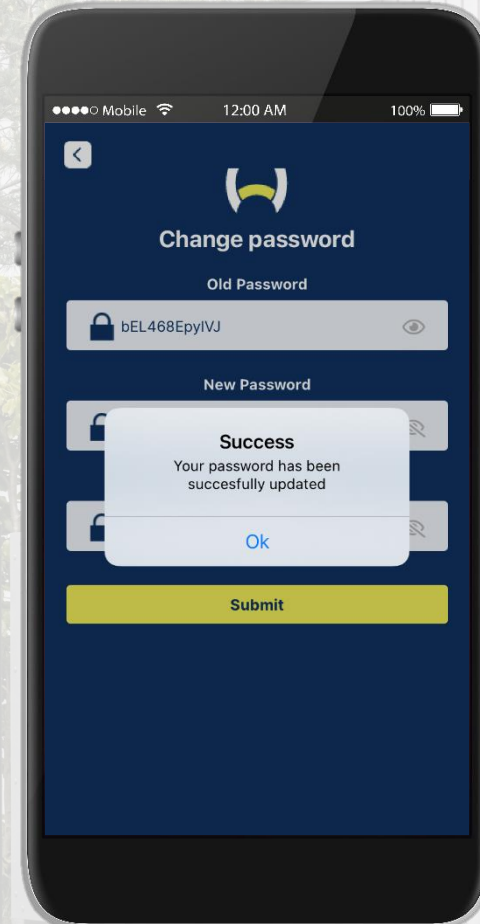
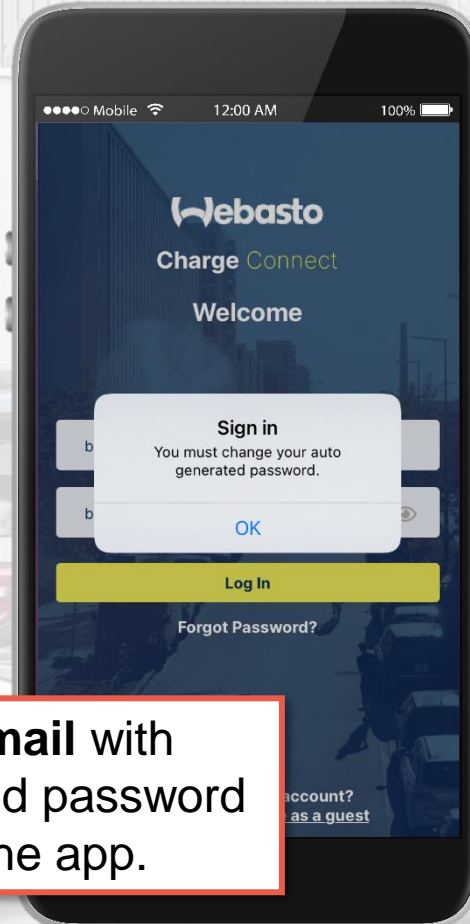
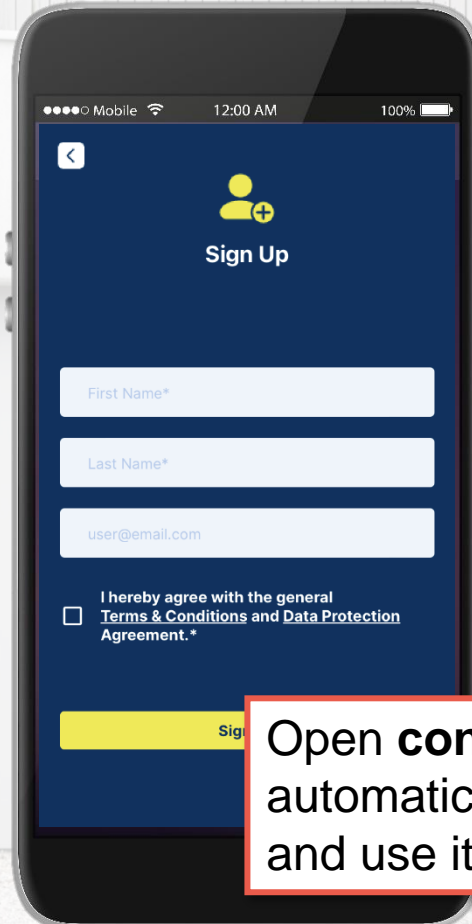
Step 2 – Registration

New at Webasto ChargeConnect?
Create an account and control your charging.





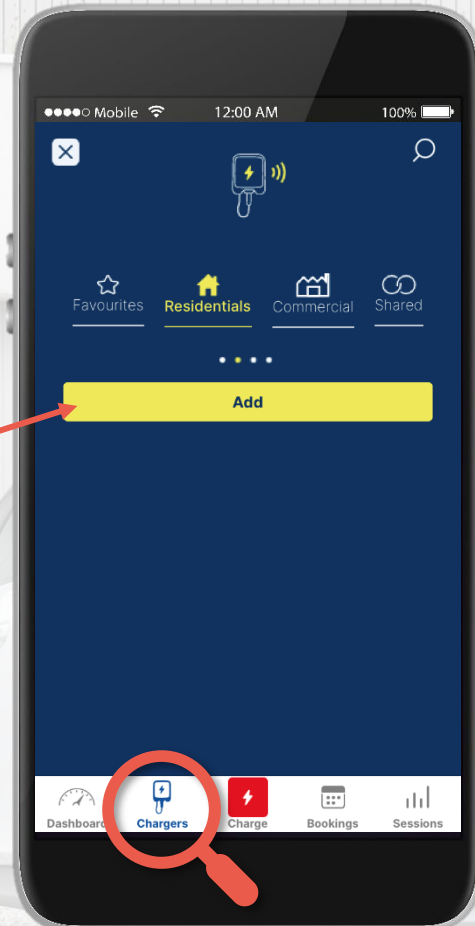
Step 2 – Creating an Account



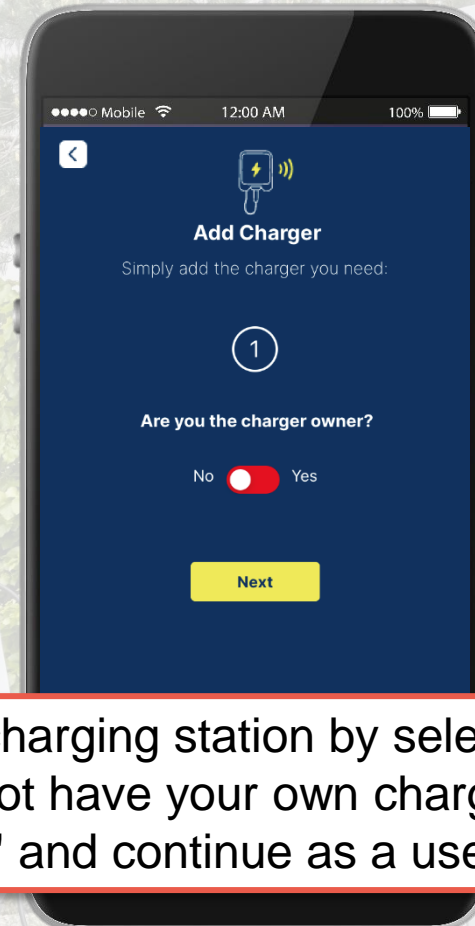
Open **confirmation email** with automatically generated password and use it to log in to the app.

Step 3 – Add Charging Station

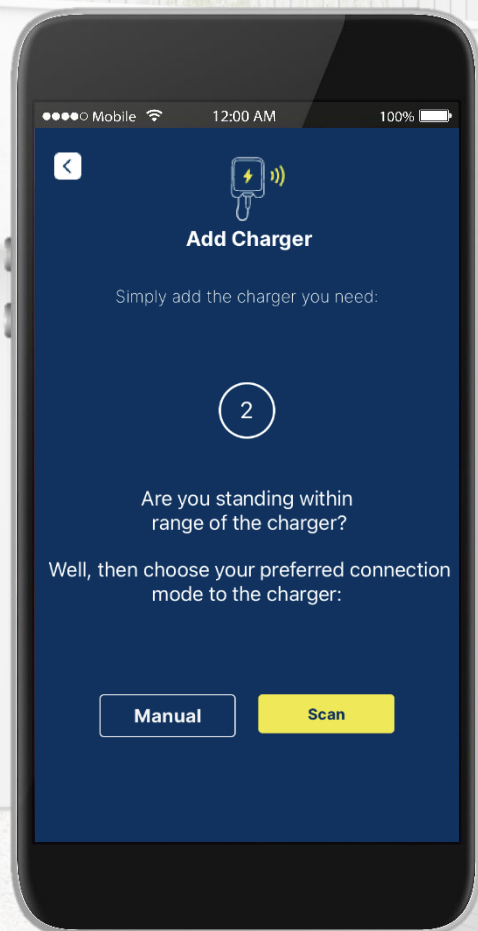
If you are already signed in, you can add your charger by choosing „Chargers“. Then click on „Add“.



Add your charging station by selecting „yes“. If you do not have your own charging station, select "No" and continue as a user.



Step 3 – Add Charging Station

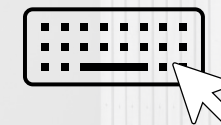


Do you want to add your charging station via QR code or by typing in the necessary credentials?

Choose your preferred method.



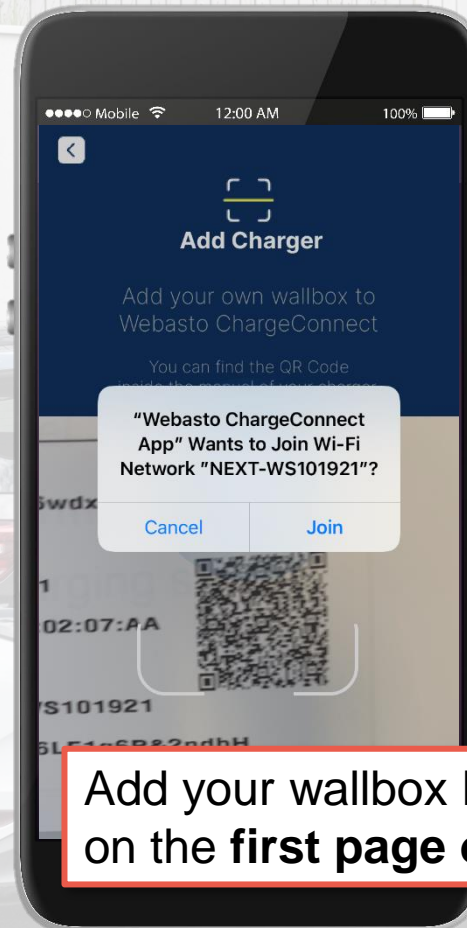
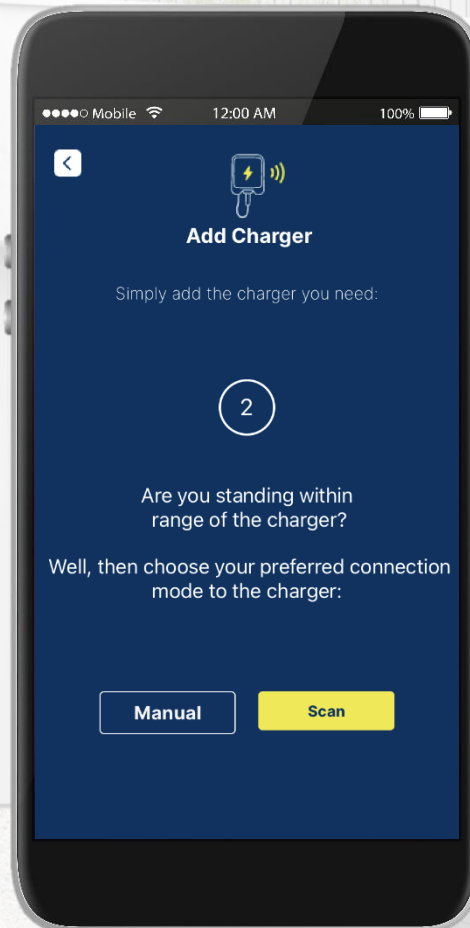
QR code



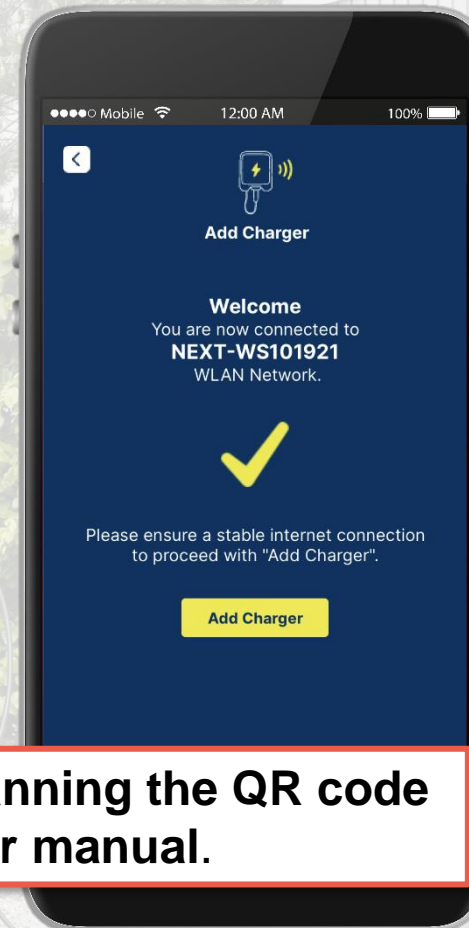
manually

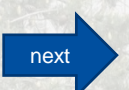


Step 3 – Add Charging Station via QR Code

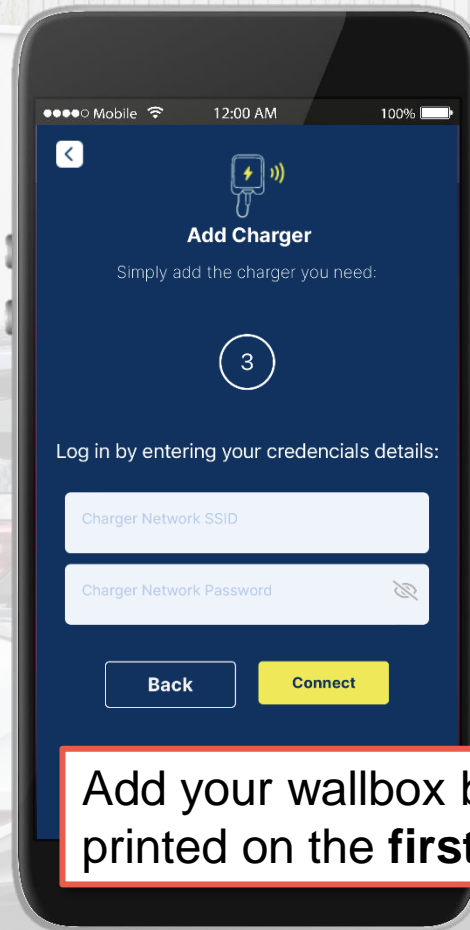
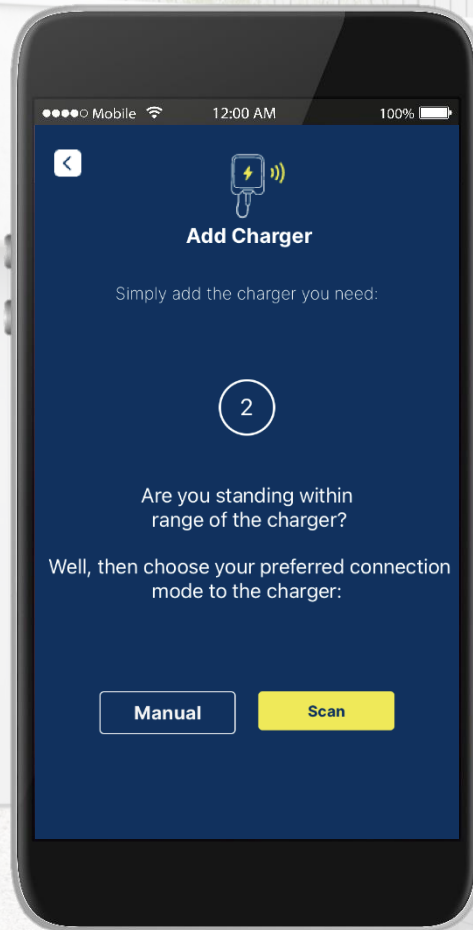


Add your wallbox by scanning the QR code on the first page of your manual.

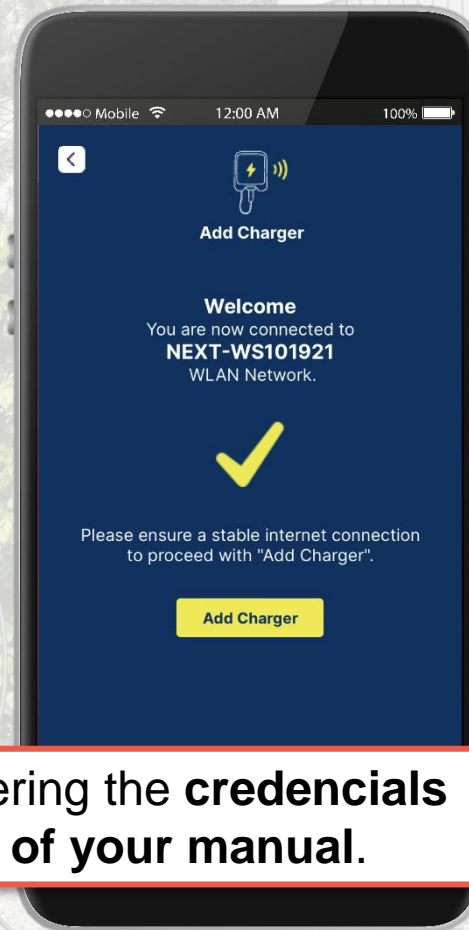




Step 3 – Add Charging Station via Credentials



Add your wallbox by entering the **credentials** printed on the **first page of your manual**.

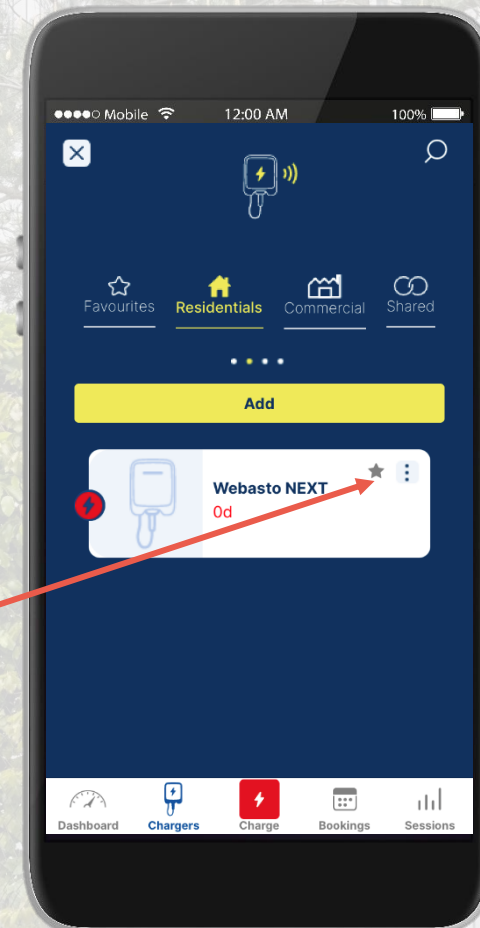




Step 4 – Chargers



Now you can see your added charging station.



By clicking on the **star** in the right corner, it is possible to make it your **favourite**.

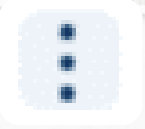
Clicking on the **three dots** will open a menu, where you can...



Step 4 – Chargers



Chargers



[share](#) your charging station,



see all [users](#) of the charging station,



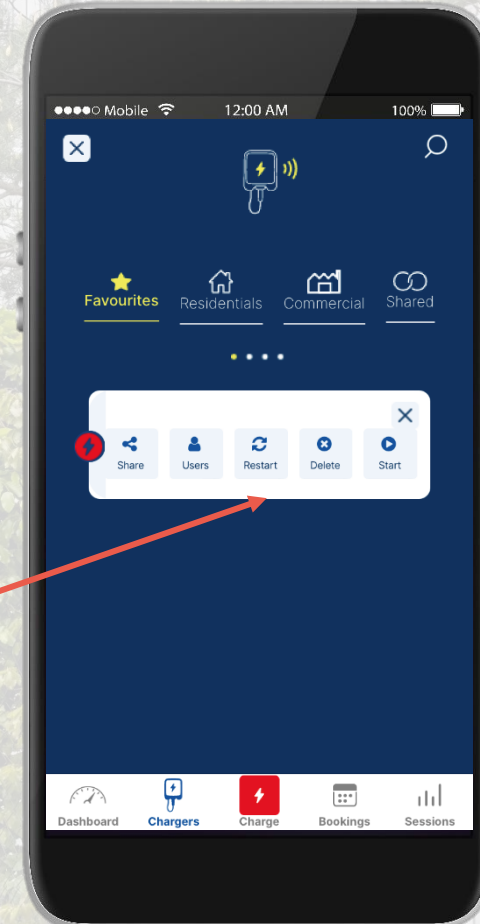
restart the charging station,



delete it,



[remote start / stop](#) charging.





Step 4 – Chargers



Share your charging station.

Enter the **e-mail address** of the person you want to share your charging station with.

Choose the **Authorization Tag** and decide how long he / she may use it.

Mobile 12:00 AM 100%

Share Charge Point

mail@mailaddress.com

NEXT-WS101921_drfd

03-11-2022 10:00

Submit



Step 4 – Chargers



Share your charging station.

Enter the **e-mail address** of the person you want to share your charging station with.

Choose the **Authorization Tag** and decide how long he / she may use it.

Mobile 12:00 AM 100%

Share Charge Point

mail@mailaddress.com

NEXT-WS101921_drfid

03-11-2022 10:00

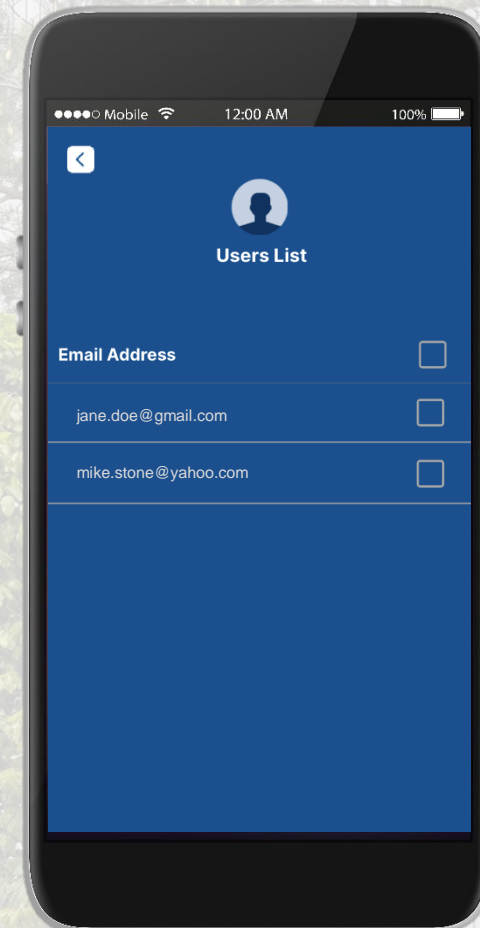
Submit



Step 4 – Chargers



See all users of the charging station.



Step 4 – Chargers

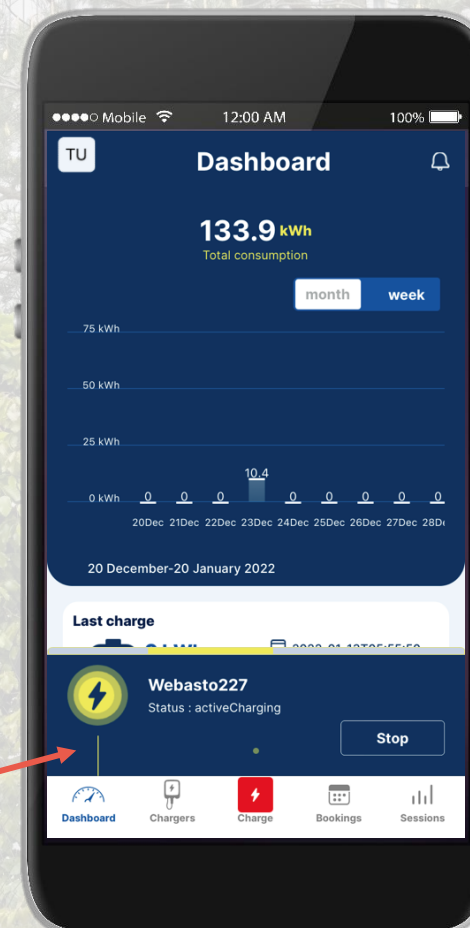
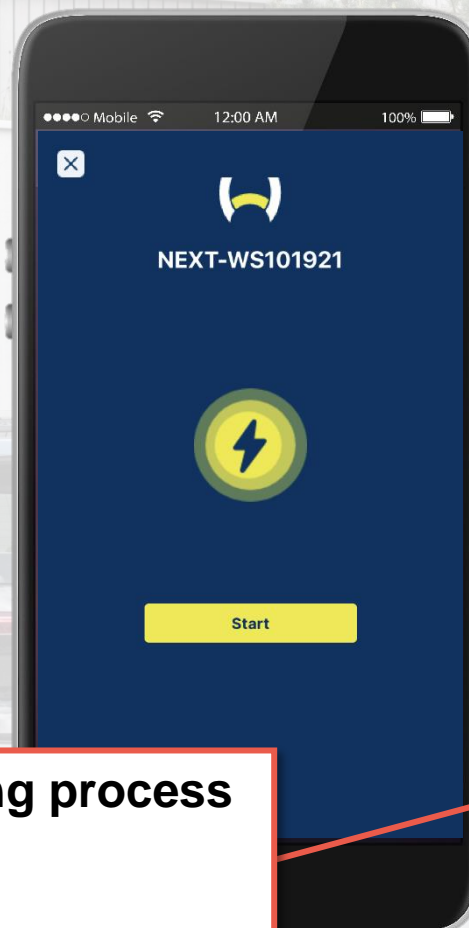


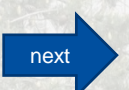
Remote start / stop charging.

Click “Start” to start the charging process from your phone.

You will then see the **current charging process** on the [Dashboard](#).

It is possible to **stop the charging** there too.

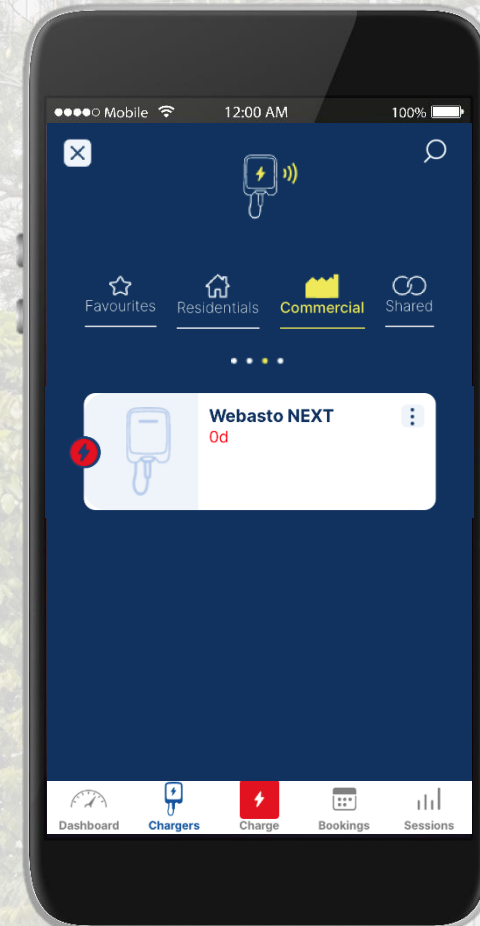




Step 4 – Chargers

Commercial Chargers

If you are a commercial end user, here you can see the charging stations which are shared with you by an organization or group.

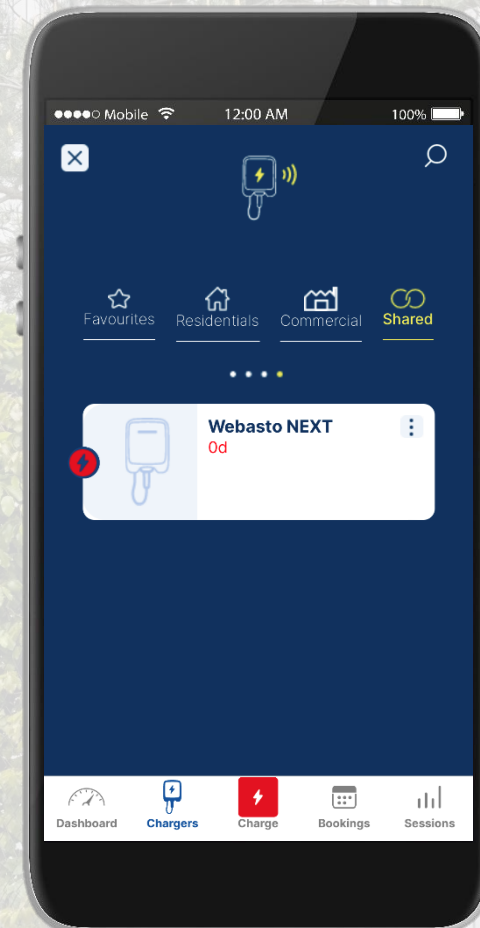




Step 4 – Chargers

Shared Chargers

See all charging stations which other users shared with you. Here you can also start the charging process remotely by clicking on the three dots in the right corner.





Step 5 – Keeping an Overview



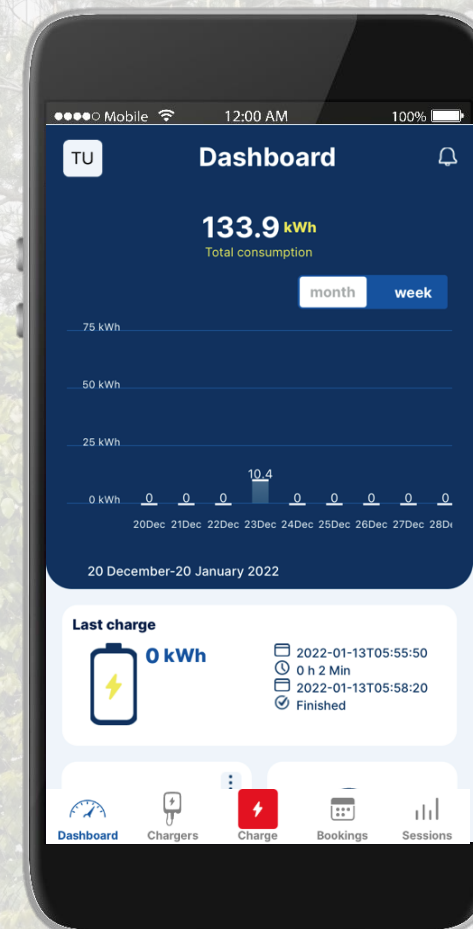
Keep track of the energy you have charged.

See recent **notifications**.

Scan the **QR code** of your wallbox and start charging.

Add **Authorization Tags** and manage them.

Export your recent charging data and send it to your email account. Now you can analyze your car's power consumption and verify it to your employer, tax office, ...





Step 5 – Keeping an Overview



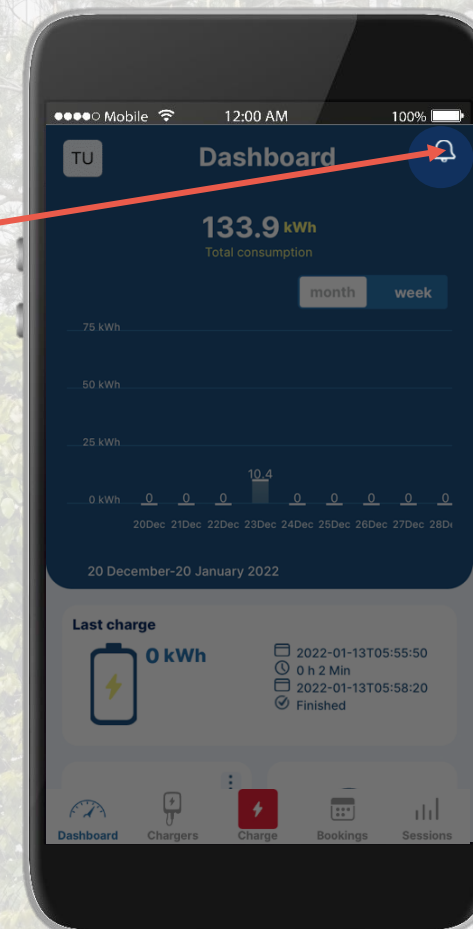
Keep track of the energy you have charged.

See recent **notifications**.

Scan the **QR code** of your wallbox and start charging.

Add **Authorization Tags** and manage them.

Export your recent charging data and send it to your email account. Now you can analyze your car's power consumption and verify it to your employer, tax office, ...





Step 5 – Keeping an Overview



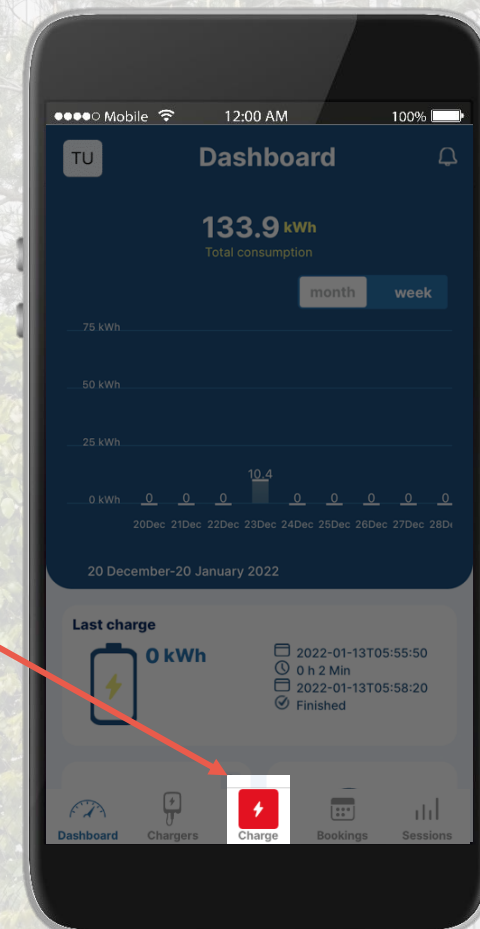
Keep track of the energy you have charged.

See recent **notifications**.

Scan the [QR code](#) of your wallbox and start charging.

Add **Authorization Tags** and manage them.

Export your recent charging data and send it to your email account. Now you can analyze your car's power consumption and verify it to your employer, tax office, ...



Starting the Charging Process

Start the charging process either...



by **Scan & Charge**

or



by **remote start.**

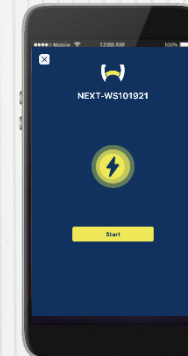
Scan the QR code to start the charging session.



Suitable for

- ✓ Using several chargers (each charger has individual QR-Code)
- ✓ Must be done on site
- ✓ Internet connection necessary

Click „Start“ to start the charging process.



Suitable for

- ✓ Using one charger
- ✓ Known charge point ID
- ✓ Can be done remotely
- ✓ Internet connection necessary



Step 5 – Keeping an Overview



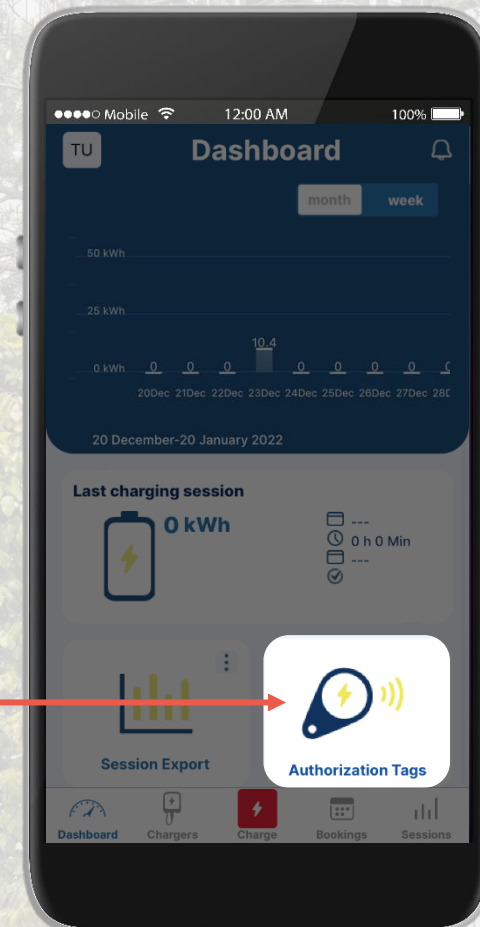
Keep track of the energy you have charged.

See recent **notifications**.

Scan the **QR code** of your wallbox and start charging.

Add **Authorization Tags** and manage them.

Export your recent charging data and send it to your email account. Now you can analyze your car's power consumption and verify it to your employer, tax office, ...



Step 5 – Keeping an Overview



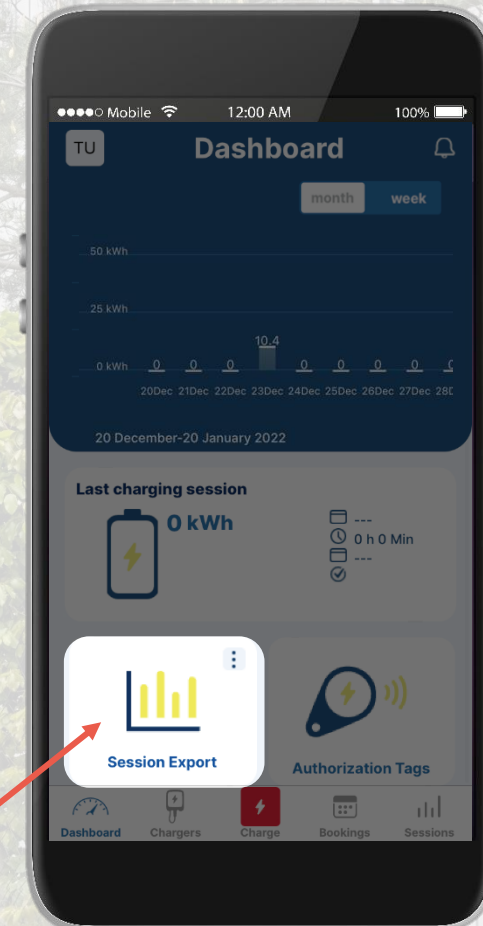
Keep track of the energy you have charged.

See recent **notifications**.

Scan the **QR code** of your wallbox and start charging.

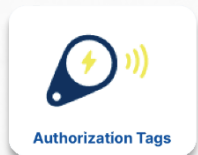
Add **Authorization Tags** and manage them.

Export your recent charging data and send it to your email account. Now you can analyze your car's power consumption and verify it to your employer, tax office, ...





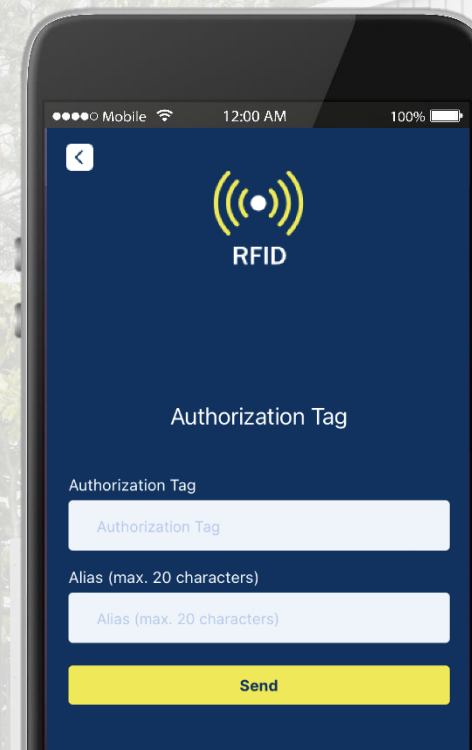
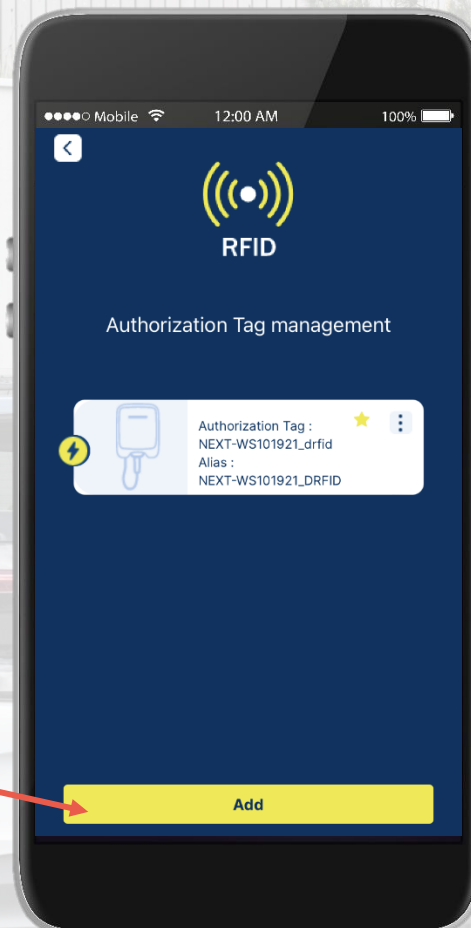
Step 6 – Adding Authorization Tags



Add Authorization Tags and manage them.

Here you can see which Authorization Tags are enabled for charging at your wallbox.

Click here to add new Authorization Tags.



Enter the new Authorization Tags and assign an alias. Now you can use them to charge as usual at your wallbox.

Step 7 – Charging Sessions



See your charging sessions and the energy which was charged.

By clicking on one charging session, you can open the details and see the meter values.

